

# Improvement Plan

U.S. Department of Housing  
and Urban Development  
Office of Public and Indian Housing

OMB Approval No. 2577-0237  
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Public reporting and recordkeeping burden for the collection of information is estimated to average 14.55 hours for the Improvement Plan depending on the size of Public Housing Agency (PHA). This includes the time for collecting, reviewing, and reporting the data. In order for HUD to monitor the progress of a troubled PHA, they are required to submit periodic MOA performance progress reports. This information is required to obtain benefits. No assurance of confidentiality is needed. The information will be used for monitoring PHA progress in bringing performance up to standard levels. Response to this request for information is required in order to receive the benefits to be derived, including eligibility to apply for funding. This agency may not collect this information, and you are not required to complete this form unless it displays a currently valid OMB control number.

**PHA Name:**

**PHA FYE:**

**MOA Term:**

**Operational Area:**

**1. GOVERNANCE**

Targets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date	Lead staff for PHA and HUD
1.1				
A.				
1)				
a)				







Operational Area: **5. PROPERTY MAINTENANCE**

<b>PHAS Performance Targets</b>		<b>Baseline as of</b>	<b>1<sup>st</sup> qtr Performance Target</b>	<b>2<sup>nd</sup> qtr Performance Target</b>	<b>3<sup>rd</sup> qtr Performance Target</b>	<b>Final Performance Target</b>
<b>Indicator #:</b>	<b>Name:</b>					
<b>1</b>	<b>Physical Conditions</b>					
<b>3-3a</b>	<b>Emergency WOs</b>					
<b>3-3b</b>	<b>Non-emergency WOs</b>					
<b>3-4a</b>	<b>Unit inspections</b>					
<b>3-4b</b>	<b>System inspections</b>					
<b>Targets and Strategies</b>		<b>Baseline as of:</b>	<b>Final Performance Target</b>	<b>Estimated Completion Date</b>	<b>Lead staff for PHA and HUD</b>	
<b>5.1</b>						
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