U.S. Department of Housing and Urban Development Office of Public and Indian Housing

Public reporting and recordkeeping burden for the collection of information is estimated to average 13.74 hours for Parts A and B of the Memorandum of Agreement depending on the size of Public Housing Agency (PHA). In order for HUD to monitor the progress of a troubled PHA, they are required to submit periodic MOA performance progress reports. This information is required to obtain benefits. No assurance of confidentiality is needed. This includes the time for collecting, reviewing, and reporting the data. The information will be used for monitoring PHA progress in bringing performance up to standard levels. Response to this request for information is required in order to receive the benefits to be derived, including eligibility to apply for funding. This agency may not collect this information, and you are not required to complete this form unless it displays a currently valid OMB control number.

PHA Name:

PHA FYE:

MOA Term:

Operational Area: 1. GOVERNANCE

Targets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date	Lead staff for PHA and HUD
1.1				
А.				
1)				
a)				

Operational Area: 2. ORGANIZATION AND STAFFING

Targets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date	Lead staff for PHA and HUD
2.1				
A.				
1)				
a)				

Operational Area: 3. FINANCE AND PROCUREMENT

• • • • •	PHAS Performance Targets	Baseline as of:	1 st qtr Performance	2 nd qtr Performance	3 rd qtr Performance	Final Performance Target
Indicator #:	Name:		Target	Target	Target	Target
2-1	Current ratio					
2-2	Expendable Fund Balance					
2-3	Tenant Receivable/Outstanding					
2-5	Expense Management/Utilities					
2-6	Net Income/Loss Divided by the					
	Expendable Fund Balance					
	Targets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date		staff for nd HUD
3.1						
А.						
1)						
a)						
/						

Operational Area: 4. HOUSING MANAGEMENT

PHAS Performance TargetsIndicator #:Name:3-1Vacant Unit Turnaround Time2-4Occupancy Loss	Baseline as of:	1 st qtr Performance Target	2 nd qtr Performance Target	3 rd qtr Performance Target	Final Performance Target
Targets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date		staff for and HUD
4.1					
A.					
1)					
a)					

Operational Area: 5. PROPERTY MAINTENANCE

PHAS Performance Targets Indicator #: Name:	Baseline as of	1 st qtr Performance Target	2 nd qtr Performance Target	3 rd qtr Performance Target	Final Performance Target
1 Physical Conditions				-	
3-3a Emergency WOs					
3-3b Non-emergency WOs					
3-4a Unit inspections					
3-4b System inspections					
Targets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date		staff for nd HUD
5.1					
A.					
1)					
a)					

Operational Area: 6. RESIDENT SERVICES AND INITIATIVES

PHAS Performance Targets Indicator #: Name:	Baseline as of:	1 st qtr Performance Target	2 nd qtr Performance Target	3 rd qtr Performance Target	Final Performance Target
4Resident satisfaction		Target	Target	Target	0
3-5 Economic self sufficiency					
Targets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date		staff for nd HUD
6.1					
А.					
1)					
a)					

Operational Area: 7. CAPITAL FUNDS

	AS Performance Targets	Baseline as of:	1 st qtr Performance Target	2 nd qtr Performance Target	3 rd qtr Performance Target	Final Performance Target
Indicator #:	Name:		Target	Target	Target	
3-2a	Funds unexpended					
3-2b	Funds unobligated					
3-2c	Quality of work					
3-2d	Contract administration					
3-2e	Budget controls					
						
,	Fargets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date		staff for nd HUD
7.1						
А.						
1)						
a)						

Operational Area: 8. SECURITY

Indicator #: 3-6a 3-6b 3-6c 3-6d	PHAS Performance Targets Name: Reporting and tracking crime Applicant screening Lease enforcement Grant management	Baseline as of:	1 st qtr Performance Target	2 nd qtr Performance Target	3 rd qtr Performance Target	Final Performance Target
	Targets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date		staff for nd HUD
8.1						
A. 1)						
a)						
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Operational Area: 9. MANAGEMENT INFORMATION SYSTEMS

Targets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date	Lead staff for PHA and HUD
9.1				
А.				
1)				
a)				

Continuation of Operational Area:

Targets and Strategies	Baseline as of:	Final Performance Target	Estimated Completion Date	Lead staff for PHA and HUD